

QENCODE

SUB-PROCESSORS

Last Updated: April 29, 2024

Sub-processor Name	Description of data processing activity	Location of data processing
Amazon Web Services (AWS)	Cloud service platform used for infrastructure, video processing and analytics capabilities.	USA, Europe, Asia. Specific locations can be selected based on customer preferences.
Google Cloud Platform (GCP)	Cloud service platform used for infrastructure, video processing and analytics capabilities.	USA, Europe, Asia. Specific locations can be selected based on customer preferences.
Microsoft Azure	Cloud service platform used for infrastructure, video processing and analytics capabilities.	USA, Europe, Asia. Specific locations can be selected based on customer preferences.
DigitalOcean	Cloud service platform used for infrastructure, video processing and analytics capabilities.	USA, Europe, Asia. Specific locations can be selected based on customer preferences.
Akamai	Content delivery network services to improve the delivery of content globally.	Global network of servers.
Fastly	Content delivery network services to improve the delivery of content globally.	Global network of servers.
HubSpot	Customer relationship management and marketing services to enhance customer engagement and communication.	USA, Europe.
Stripe	Payment processing services for	USA with global routing.

Sub-processor Name	Description of data processing activity	Location of data processing
	handling global transactions securely.	
FullStory	Web analytics tool that helps to improve user experience on our platform.	USA.
Google Analytics	Web analytics tool that helps to improve user experience on our platform.	Global network of servers.
Jira Service Desk	Atlassian service management tool that helps handle support request tracking and incident resolution.	United States, Ireland, and Australia.
Intercom	Customer messaging platform which helps enhance customer support and engagement.	USA.